QUARTERLY SERVICE QUALITY REPORTSOUTH CAROLINA OPERATIONS

| COMPANY NAME QUARTER/YEAR | NOS Communications | 2014 | |
|---|--------------------|---------------|---------------|
| MONTH: | January 2014 | February 2014 | March 2014 |
| Number of Customer Access Lines | 2 | 2 | 2 |
| New Service Applications Held over 30 Days | | | |
| Trouble Reports / Access Line (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| Customer Out of Service Clearing Times (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| New Installs and Re-Installs Completed within 5 Days (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| Commitments Fulfilled (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| Number of Lifeline Customers | Same as ILEC | Same as ILEC | Same as ILEC |
| Comments / Explanations: Preparer's Name: Mark Lammert, CPA Phone and Email: 407-260-1011; mark@csilongw | ood.com | MAY SILES | CRIVED SCHOOL |

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